

Product Leader with 7+ years across Microsoft, Amazon, and independent ventures – blending software engineering depth with strategic product delivery. Led global cross-functional teams, scaling flagship mobile experiences; now building autonomous AI agents, LLM workflows, and full-stack platforms

WORK EXPERIENCE	(7 YEARS)
Independent AI Product Builder Chose to get hands-on experience building agentic AI systems & platforms	Nov '25 - Present
B2B AI Autonomous Sales Agent: Built a WhatsApp AI sales agent using LLMs and RAG knowledge retrieval to qualify leads, answer project queries, and schedule client site visits for real-estate developers Algorithmic LLM Trading Agent: Built an autonomous AI-powered NIFTY options trading system integrating TradingView webhooks, LLM reasoning, and broker APIs to execute trades from live market signals D2C E-Commerce: Launched an e-commerce brand as a sole proprietorship, owning sourcing from China, payments and end-to-end operations Drove Instagram sales through AI-generated creatives	
MICROSOFT [Product Manager 2, MS Excel for Mobile & iPad]	May '21 - Oct '25
Product Lead – Excel Mobile AI & Process Innovation: Pioneered LLM-based tooling to auto-analyze & triage 100k+ monthly customer feedback, cutting a 1-month manual effort to 1 AI-assisted day and eliminating the need for 9 external vendors Owned AI product strategy & vision for Excel Mobile Copilot, winning leadership alignment & investment Feature Innovation: 2nd in MS Global Hackathon, shipping new feature and reaching 10% adoption in 1 month Platform Reliability & Operations: Raised cloud file-open reliability from 97% to 99% Led weekly shiprooms resolving 150+ bugs that resulted in +5 NPS with zero partner escalations while onboarding 7 new ICs	
Strategic 1-year rotation — Excel for the Web Closed top desktop-parity gaps Lifted fonts & formatting UX 3.7 → 4.3, improved picture reliability by 80%	
Execution PM – Excel Mobile & iPad Drove execution through 12 devs, leading to maintained product NPS (50+), app store ratings (4.7+) Shipped research-backed features that improved app retention by 10%, increased commercial MAU by 30%	
AMAZON [Software Dev Engineer, Deals & Mobile Marketing]	Aug '17 - May '19
ML & Automation Systems: Built a cohort-based ML push notification system for 500k daily active users. Boosted deals order rates by 4x and increased user sign-in rates by 41% via fully automated pipelines Marketing Platform & Growth: Engineered behavior-based marketing integrations reaching 10M+ weekly users, driving a 15% increase in organic app installs, 10x feature engagement, and a 23.5% peak email CTR Backend Optimization & Efficiency: Re-architected core data components to cut query latency by 70% and hardware usage by 32%, while automating workflows to save 500+ manual hours per peak festival sale	

Education	Institute	Major	Year
PDGM [MBA-equivalent]	XLRI, Jamshedpur	Marketing	2019 - 2021
B. Tech	MIT, Manipal	Computer Science	2013 - 2017

SKILLS	AI & Agents	LLM & Agentic Workflows • RAG & Vector Search • Tool Calling • Prompt & Token Optimization
	Product	Strategy & Roadmapping • Growth & Retention • A/B Experimentation • Feedback Analytics
	Engineering	AI-assisted Development • REST APIs & Webhooks • Supabase • Railway & Vercel Cloud Deployments